

# School Bus Services Guide

## 2022 - 23



**DAME ALLAN'S SCHOOLS**  
building the future

# Welcome

Dear Parents / Guardians,

Thank you for taking the time to look at Dame Allan's Schools' bus services for the 2022-2023 academic year. This is the inaugural version of such a guide, which sets out the wide range of travel options available to the pupils at Dame Allan's Schools.

From September 2022, Dame Allan's Schools have appointed Vectare, a specialist school transport management company, to manage their school bus services. Vectare are responsible for over 2 million independent school journeys per annum. Vectare will manage all aspects of the School's services, and any enquiries can be directed to their team at [dameallans@vectare.co.uk](mailto:dameallans@vectare.co.uk).

All bookings for school bus routes are made via our online booking system, which can be viewed at [dameallans.vectare.co.uk](https://dameallans.vectare.co.uk). This means that you no longer need to complete any paper forms. Payment for the service is made at the time of booking and your child's name will automatically be added to the register. The website also incorporates an interactive journey planner which allows you to enter your postcode and find your closest bus stop.

This guide provides an overview of the bus service network and contains further details including fare and timetable information. All bookings for all routes can be made via the dedicated transport website. The website allows you to book travel 24/7 from anywhere in the world, meaning that if you need to leave early for work one morning or you are running late and you would like your child to travel on a school bus as a one off, you can make a booking right up until the bus is due to depart.

If you need any further assistance, or you would like to discuss travel options from areas not currently served by our network, please contact us via the bookings website and we will be pleased to assist.

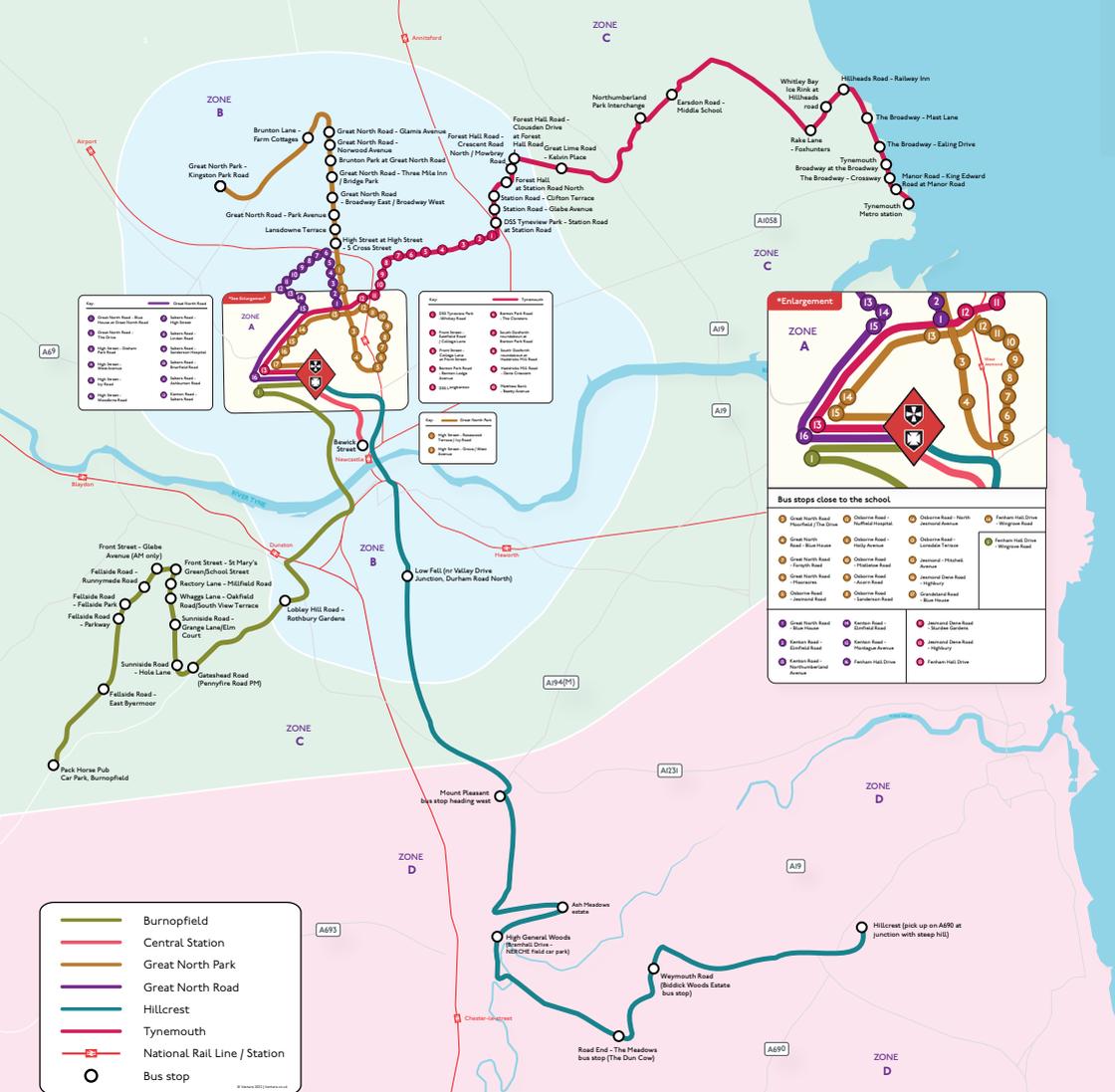
I would like to take this opportunity to wish your child a pleasant and successful academic year ahead.

Yours faithfully,

Vicki McDonald  
Bursar



# Timetable



Burnopfield				
Zones	Stops	AM	PM	
C	Pack Horse Pub Car Park, Burnopfield	07:30	16:55	
C	Fellside Road- East Byermoor	07:37	16:42	
C	Fellside Road- Parkway	07:39	16:40	
C	Fellside Road- Fellside Park	07:40	16:38	
C	Fellside Road- Runnymede Road	07:41	16:37	
C	Front Street- Glebe Avenue (AM only)	07:50	-	
C	Front Street- St Mary's Green/School Street	07:50	16:35	
C	Rectory Lane- Millfield Road	07:52	16:34	
C	Whaggs Lane- Oakfield Road/South View Terrace	07:53	16:32	
C	Sunniside Road- Grange Lane/Elm Court	07:55	16:31	
C	Sunniside Road- Hole Lane	07:56	16:30	
C	Gateshead Road (Pennyfire Road PM)	08:00	16:21	
B	Lobley Hill Road- Rothbury Gardens	08:10	16:14	
A	Dame Allan's Senior School- Fenham Hall Drive- Wingrove Road	08:20	16:00	

**1** Scan the QR code or go to [dameallans.vectare.co.uk](http://dameallans.vectare.co.uk) to locate your nearest stop and book ad-hoc or regular travel.



**2** Make your booking and get instant confirmation.

**3** Contact our Transport Department via the website if you have any questions.

Great North Park			
Zones	Stops	AM	PM
B	Great North Park- Kingston Park Road	07:22	16:50
B	Brunton Lane-Farm Cottages	07:30	16:38
B	Great North Road- Glamis Avenue/Brunton Lane	07:31	16:35
B	Great North Road- Norwood Avenue	07:32	16:34
B	Brunton Park at Great North Road	07:33	16:33
B	Great North Road- Three Mile Inn/ Bridge Park	07:34	16:32
B	Great North Road- Broadway East/ Broadway West	07:35	16:31
B	Great North Road- Park Avenue	07:36	16:30
B	Lansdowne Terrace	07:36	16:29
B	High Street at High Street- S Cross Street/ Woodbine Road	07:37	16:28
B	High Street- Rosewood Terrace/Ivy Road	07:37	16:27
B	High Street- The Grove/ West Avenue	07:38	16:26
B	High Street- Graham Park Road (PM Only)	-	16:26
B	Great North Road- Moorfield/ The Drive	07:39	16:25
A	Great North Road- Blue House	07:39	16:25
A	Great North Road- Forsyth Road	07:40	16:23
A	Great North Road- Mooracres	07:41	16:22
A	Osborne Road- Jesmond Road	07:42	16:21
A	Osborne Road- Nuffield Hospital	07:43	16:20
A	Osborne Road- Holly Avenue	07:44	16:18
A	Osborne Road- Mistletoe Road	07:45	16:17
A	Osborne Road- Acorn Road	07:46	16:16
A	Osborne Road- Sanderson Road	07:47	16:15
A	Osborne Road- North Jesmond Avenue	07:48	16:14
A	Osborne Road- Lonsdale Terrace	07:49	16:13
A	Jesmond- Mitchell Avenue	07:52	16:12
A	Jesmond Dene Road- Highbury at Jesmond Dene Road	07:54	16:10
A	Grandstand Road- Blue House (AM Only)	07:57	-
A	Fenham Hall Drive- Barrack Road (AM Only)	08:03	-
A	Dame Allan's Senior School- Fenham Hall Drive	08:05	16:00

Great North Road			
Zones	Stops	AM	PM
B	Great North Road- Blue House at Great North Road (AM Only)	07:42	-
B	Great North Road- The Drive/Moorfield	07:45	16:20
B	High Street- Graham Park Road (AM Only)	07:48	-
B	High Street- West Avenue/The Grove	07:48	16:18
B	High Street- Ivy Road/Rosewood Terrace	07:49	16:16
B	High Street- Woodbine Road/S Cross Street	07:49	16:15
B	Salters Road- High Street/Headley Street	07:50	16:14
B	Salters Road- Linden Road/Jubilee Road	07:52	16:13
B	Salters Road- Sanderson Hospital	07:54	16:13
B	Salters Road- Briarfield Road (AM Only)	07:56	-
B	Salters Road- Ashburton Road/Northfield Road	07:58	16:12
B	Kenton Road- Salters Road/Yetlington Drive	08:00	16:12
A	Kenton Road- Northumberland Avenue	08:02	16:08
A	Kenton Road- Elmfield Road/Kenton Avenue	08:04	16:06
A	Kenton Road- Montague Avenue	08:05	16:05
-	Dame Allan's Senior School - Fenham Hall Drive	08:10	16:00

Hillcrest			
Zones	Stops	AM	PM
D	Hillcrest (pick up on A690 at junction with steep hill)	07:15	17:05
D	Weymouth Road (Biddick Woods Estate bus stop)	07:25	16:55
D	Road End- The Meadows bus stop (The Dun Cow)	07:30	16:50
D	High General Woods (Bramhall Drive- NERCHE field car park)	07:40	16:40
D	Ash Meadows estate	07:45	16:35
D	Mount Pleasant bus stop heading west	07:55	16:25
B	Low Fell (nr Valley Drive Junction, Durham Road North)	08:05	16:15
-	Dame Allan's Senior School	08:20	16:00

Tynemouth			
Zones	Stops	AM	PM
C	Tynemouth Metro station	07:08	17:08
C	Manor Road- King Edward Road at Manor Road/Birtley Avenue	07:10	17:06
C	The Broadway- Crossway/Kennerdene	07:12	17:05
C	Tynemouth Broadway at the Broadway	07:12	17:04
C	The Broadway- Ealing Drive/Beech Road	07:13	17:03
C	Marden Estate (PM Only)	-	17:01
C	The Broadway- Mast Lane	07:13	17:00
C	Hillheads Road- Railway Inn	07:14	16:57
C	Whitley Bay Ice Rink at Hillheads road	07:15	16:55
C	Rake Lane- Foxhunters	07:17	16:53
C	Earsdon Road- Middle School	07:19	16:48
C	Northumberland Park Interchange	07:22	16:46
C	Great Lime Road- Kelvin Place/ Palmersville- Stand A	07:27	16:40
B	Forest Hall Road- Clousden Drive at Forest Hall Road	07:35	16:38
B	Crescent Road North at Forest Hall Road/Mowbray Road	07:35	16:37
B	Forest Hall at Station Road North (AM Only)	07:35	-
B	Station Road- Clifton Terrace/Albany Avenue	07:36	16:36
B	Station Road- Glebe Avenue/Percy Hedley Centre	07:36	16:35
B	DSS Tyneview Park- Station Road at Station Road	07:37	16:33
B	DSS Tyneview Park-Whitley Road- at Whitley Road	07:38	16:32
B	Front Street- Eastfield Road/ College Lane	07:38	16:30
B	College Lane at Front Street/ Benton Lane at Front Street	07:39	16:29
B	Benton Lodge Avenue at Benton Park Road/Bailliol Gardens	07:40	16:28
B	DSS Longbenton	07:41	16:26
B	Benton Park Road- The Cloisters/Wiseton Court	07:42	16:25
B	South Gosforth roundabout at Benton Park Road	07:42	16:22
B	South Gosforth roundabout at Haddricks Mill Road	07:43	16:20
B	Haddricks Mill Road- Dene Crescent	07:44	16:18
B	Matthew Bank- Beatty Avenue	07:48	16:13
A	Jesmond Dene Road- Sturdee Gardens	07:52	16:11
A	Jesmond Dene Road- Ilford Road (PM Only)	-	16:10
A	Jesmond Dene Road- Highbury/ Great North Road	07:55	16:08
A	Dame Allan's Senior School- Fenham Hall Drive-Wingrove Road North	08:05	16:00

### Central Station AM

Zones	Stops	AM
-	Bewick Street	08:15
-	Senior School, Fenham	08:27

### Central Station PM

Zones	Stops	PM
-	Bolbec Road, near to Fowberry Crescent Junction	16:00
-	Bewick Street	16:15



# Fares

## Bus Service Fares

Zone	Single Trip	Regular Travel (per journey)
Zone A	£2.10	£1.60
Zone B	£2.60	£2.10
Zone C	£3.35	£2.60
Zone D	£4.10	£3.10

## RideShare



In addition, if you are interested in lift sharing arrangements, you will now also be able to find other parents on the Vectare portal, at the same web address ([dameallans.vectare.co.uk](https://dameallans.vectare.co.uk)). Sign up is voluntary and when registered, you will be able to connect with others local to you who are either offering or looking for lift sharing.

# Terms & Conditions

1. This agreement is made between all school bus passengers, their parents and Dame Allan's Schools in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Dame Allan's Schools provides a school bus service. Parents are responsible for their son/daughter at all times including both prior to and after boarding and alighting.
3. Transport on the school bus service must be arranged in advance and is paid for through the online booking system.
4. The school bus service is only available to Junior Pupils in year 5 and 6, or to pupils in year 3 and 4, when accompanied by an older sibling on the bus.
5. Bookings are non-refundable in the event of a pupil failing to travel.
6. Bookings are to be made via [dameallans.vectare.co.uk](https://dameallans.vectare.co.uk).
7. Each pupil for whom an online form has been submitted will be added to a bus list detailing the service they travel on, their bus stop and what travel has been paid for. Their name will appear on a list which will be checked by the driver.
8. It will be the parent's responsibility to inform the school via the Contact Us form on the website if they no longer wish for their child to use the school bus service. Notice of half a term must be given by a parent prior to the removal of a pupil from the school bus service.
9. No pupil is permitted to travel on the school bus service if not pre-booked for that bus. Other arrangements for journeys to and from school must be made by the pupil or their parents.
10. Pupils must travel to and from Dame Allan's Schools in full school uniform. Full school tracksuit or non-uniform can only be worn when permission has been granted.
10. Pupils should be at the bus stop 5 minutes before the scheduled time of departure to ensure they do not miss the bus. Drivers will not wait past the scheduled departure time.
11. Good conduct is required at all times. Shouting, use of inappropriate language, dropping litter, playing loud music or any other misbehaviour is strictly forbidden, as is eating on the bus. Pupils must ensure that any online activity will not cause distress to others as set out in the school ICT Acceptable Use Agreement. Pupils are expected to behave responsibly on transport to and from Dame Allan's Schools. This means following all safety guidelines and adhering to the Schools' code of conduct and behaviour policies, which can be found on the website: [dameallans.co.uk/contact/transport](https://dameallans.co.uk/contact/transport).
12. Except when embarking or disembarking, all passengers must remain seated with their seat belts fastened correctly.
13. Whilst on a school bus, all passengers must accept the authority of a member of staff or driver, who may ask them to obey any reasonable instruction such as pick up litter, cease from certain actions or to move to a different seat.
14. Failure to comply with these conditions may result in the matter being referred to the pupil's form teacher or Head of Year and may result in disciplinary action, including temporary or permanent withdrawal of permission to use the school bus service.
15. Dame Allan's School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances.

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This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this Guide. Please note that bus routes are subject to change.



# DAME ALLAN'S SCHOOLS

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## Junior School & Nursery

Hunter's Road  
Spittal Tongue  
Newcastle upon Tyne  
NE2 4NG

## Boys', Girls' & Sixth Form

Fowberry Crescent  
Fosham  
Newcastle upon Tyne  
NE4 9JG

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 Dame Allan's Schools  @DameAllans